

## **Windsor Park Lakes Homeowners Association, Inc.**

### **New Security Company**

**U.S. Security Associates, Inc.** is the new security company for Windsor Park Lakes. Effective June 15, 2007 residents will see new officers with new uniforms at the North gate providing limited access to our community.

U.S. Security Associates, Inc. is headquartered in Roswell, GA with a large branch office in Houston. The company has operations in 130 cities in 45 states with 24,000 employees. U.S. Security is the nation's fourth largest security company and the second largest U.S.-owned security company. It is also one of the few security companies to be ISO 9001:2000 certified nationwide. Local gated clients include Saddlewood Estates and River Oaks Country Club.

The account manager for Windsor Park Lakes will be Joe Moon, the Assistant Branch Manager for the Houston Office. Joe has significant experience in security and in providing service to gated communities. Residents who attended the recent Town Hall meeting had a chance to meet Joe and hear some of his thoughts on supporting our community.

Windsor Park Lakes will continue to be serviced by four officers - a Site Supervisor and three experienced officers for 18 hours a day, seven days a week. The Site Supervisor will handle the day shift four days during the week. Cost for the new service will remain within budget.

As we enter this new era of courtesy officer service, certain procedures will be revised to provide improved service. As with any change, each of us may experience something that is different. Please be patient and support the new officers as they come on duty. Procedures established with U.S. Securities will be shared with residents quickly so we will all understand our responsibilities.

If you have any questions, please contact Shannon Nogradi at SCS Management Services, (281-463-1777)

Board of Directors

